

QuickChunk Terms of Service

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1. Provider and scope

QuickChunk is operated by ARGAN Krzysztof Janosik, Chodów 4a, 32-250 Chodów, Poland. NIP: 6591561560. Contact for support, complaints, withdrawal and legal notices: support@quickchunk.com.

These terms cover accounts, Minecraft hosting, the shared lobby and proxy, Connector and Discover, server domains, teams, advertising campaigns and external server connections. A feature described here is available only when enabled in the dashboard and technically ready. Description of a future feature does not mean it has been delivered. The specific offer and mandatory law take precedence over conflicting general provisions. You may download and retain these rules before ordering.

QuickChunk is an independent service and is not an official Mojang or Microsoft product. Minecraft accounts, software and third-party assets remain subject to their respective licences.

2. Accounts, access and orders

Use accurate account information, a working email address and a secure password. Do not impersonate another person or share credentials. Report compromised access promptly. A person without sufficient legal capacity must obtain the authorization required by applicable law; an organization must act through an authorized representative.

Registration establishes the account service when the applicable terms are accepted. A paid service requires a separate confirmed order showing its scope, duration and price. Contract and order confirmation must be provided on a durable medium where required. Browsing, linking Discord or enabling a free feature does not authorize a paid purchase.

Hosted server ownership requires the verification shown by the dashboard, including a linked Minecraft account. Invited team members require linked Discord; Minecraft linking is not required for delegated access. Invitations alone grant no server rights. Owners assign permissions and should remove obsolete access. Permission to send console commands can permit powerful in-game actions, including granting operator access. Team roles do not transfer ownership or grant global administration or billing rights.

Using the dashboard requires an internet connection, a supported browser with JavaScript and essential session cookies. Playing requires a compatible Minecraft Java client and a lawful account where authentication requires it. Compatibility depends on the actual server software and enabled version range; no universal support for every version or mod is promised.

3. Hosting, data and server operation

The selected offer defines CPU, memory, disk, backup slots, duration and other limits. CPU allocation is not a guarantee of a particular tick rate. Plugins, mods, world size and player activity affect performance. Resource measurements may be unavailable or delayed; the console and server state should be used when investigating a fault.

At most one free hosted server is allowed per verified Minecraft account. Circumventing limits with extra identities or automated accounts is prohibited. Free servers are subject to the disclosed 14-day Minecraft inactivity policy. Opening the dashboard does not count as playing. On-demand servers may hibernate after 15 continuous minutes with a verified zero player count; an unknown count is not treated as zero. Expiry, retention and deletion deadlines for a specific service must be disclosed in its offer or dashboard; these rules do not introduce an additional deletion deadline.

The owner manages plugins, configuration, licences, permissions and backups. Export important files and maintain independent copies. A backup feature or backup slot does not mean that QuickChunk has created a backup for you.

QuickChunk remains responsible for its contractual and statutory obligations; this recommendation does not remove those obligations.

Installing software, modifying forwarding or applying compatibility changes may require a normal restart. Never expose database passwords, API tokens, forwarding secrets or personal information in public logs or screenshots. QuickChunk may restrict clearly harmful activity and investigate operational faults using necessary technical information.

4. Network, domains, Connector and Discover

The shared lobby entrypoints are mc.quickchunk.com, join.quickchunk.com, play.quickchunk.com and Minecraft connections to quickchunk.com. A configured server address uses <your-name>.quickchunk.com. Names are subject to availability and reserved system names. You receive permission to use the assigned hostname with the service, not ownership of the quickchunk.com domain. Names that impersonate staff, infringe rights or mislead players may be refused or changed with an explanation.

Public listing is a separate choice from server ownership. Listing requests and material changes may be reviewed before publication. Approval does not certify the owner's content or guarantee players, rank or uptime. Keep titles, descriptions, tags and connection information accurate. QuickChunk may hide unavailable, expired, unsafe or non-compliant listings and explain the reason where possible. Private or unlisted servers do not appear in public discovery.

Public Connector listing requires basic Chat Protection. It cannot be disabled while the server is public: profanity, insults, racist or abusive language, threats and personal attacks are prohibited. Advertising, link and spam controls are separate optional settings. On private or unlisted servers, the filter is optional. Unlisting removes the mandatory requirement. Automated filtering can miss harmful messages or block benign ones; report errors privately. It is not semantic AI moderation and is not a replacement for the owner's moderation team.

Secure forwarding and the necessary QuickChunk integration are applied only to eligible public backends. Owners must not reveal forwarding secrets or bypass verification. Compatibility plugins and safe handling of signed chat can require backend integration. Direct connections to a backend may be rejected when it is configured to accept only the secured proxy path. Public servers can provide /qc, /quickchunk and /return to return to the lobby.

5. External listing and TCP connections

An external registration refers to a server operated on another host. Free listing, when available, requires ownership and endpoint verification, applicable moderation and the public chat rules. Registration does not provision, migrate or give QuickChunk ownership of the external server. Its owner remains responsible for the origin hosting, licences, backups and availability.

A separate paid TCP connection, when enabled and ready, routes Minecraft traffic through the QuickChunk gateway to a verified origin. The current offer shows the price, duration and capacity before confirmation. Offers may change for future orders; a later price change does not alter a confirmed paid period. No automatic paid renewal is authorized by these terms alone. Expiry may stop routing until an extension is purchased.

Custom domains require control verification and the specified DNS records. Supported origin software, forwarding mode, plugin requirements and connection limitations are shown during setup. Do not switch off origin authentication merely to make an unsupported configuration connect. Changes to an origin or domain may require renewed verification. Direct origin exposure can bypass the gateway: use an appropriate origin firewall and the documented secure configuration where supported.

The gateway uses the available infrastructure and provider protection. It is not an absolute guarantee against every attack, outage or origin compromise. Any specific capacity or service-level commitment must be stated in the purchased offer; these rules make none. A protected route must not be presented as active before the endpoint and gateway are ready. QuickChunk may suspend a harmful route to protect other services, with a reason and review path where possible. External registration deletion does not delete data at the customer's other hosting provider.

6. Campaigns and advertising

Free and paid campaigns both require administrator approval before appearing in the lobby. The current offer shows the quoted total, duration, applicable limits and chosen placement before submission. Prices and available options may change for future submissions. The accepted quote governs the confirmed order.

Paid campaign coins are charged on approval, subject to sufficient funds and the submitted owner's consent. Rejection and free campaigns do not charge coins. Approval requires an eligible public server and an available configured wall. Pausing or cancelling does not restart the paid period or create an automatic refund; statutory rights and remedies for a service not supplied remain available.

Provide a truthful description, lawful images or GIFs and links you are entitled to use. Do not upload malware, impersonation, discriminatory content, illegal material, misleading claims or flashing content likely to harm viewers. QuickChunk may enforce documented media limits and normalize images. You grant only the permission necessary to store, process and display the submitted material for the campaign and its review.

Changes to approved campaign details or media require renewed review where applicable. An older approved version may remain displayed while a proposed revision is reviewed. A rejected revision does not itself approve the new content. Display depends on server eligibility, campaign validity and lobby availability. No number of impressions, joins or sales is guaranteed. Report a rights violation or harmful advertisement to support.

7. Acceptable use and enforcement

Do not use any service for unlawful content, harassment, hate, threats, doxxing, malware, credential theft, fraud, unauthorized access, attacks, attack-for-hire services, resource abuse or evasion of restrictions. Do not disrupt other servers, scan unrelated systems without authorization or exploit exposed secrets. Report sensitive vulnerabilities privately without publishing usable credentials or harming users.

Respect other people and intellectual property. Owners moderate their own worlds and comply with applicable law. Advertising another Minecraft server is not automatically prohibited by the mandatory basic chat filter; it can still be restricted by an owner's optional settings or by channel-specific community rules. Discord posts must follow Discord's terms and the channel guidelines; avoid spam and unsolicited mass mentions.

Measures may include a warning, rejected submission, removed listing or campaign, limited access or suspension proportionate to the issue. Immediate action may be needed for an active security threat or unlawful material. Where legally and technically possible, QuickChunk gives the reason and a way to seek review. Write to support@quickchunk.com with the relevant account or server and explanation. Enforcement must not remove mandatory consumer remedies or lawful access requests.

8. Coins, complaints and consumer rights

Coins are internal service credits, not an investment or an ordinary cash-withdrawal facility. A monetary purchase must show the coin quantity, total price, currency, applicable taxes and payment method before confirmation. Only enabled payment methods are offered. Coins do not authorize recurring payments. Promotional credits and purchased credits may have different disclosed conditions; no undisclosed expiry is introduced here.

Send complaints to support@quickchunk.com with the affected account or service, a description and requested remedy. A transaction reference can help; never send a password or full payment-card details. Consumer complaints are answered within 14 days unless another mandatory rule applies. Correction, price reduction, termination or reimbursement remain available when required by the contract or law. There is no blanket exclusion of refunds because a service uses coins.

A consumer concluding a distance contract generally has 14 days to withdraw, subject to statutory exceptions and information requirements. Requesting immediate service performance must be explicit and separate where required. A proportionate charge for service performed before withdrawal applies only when the legal conditions are met. Loss of withdrawal rights for a fully performed service or qualifying digital content requires the legally required prior consent, information and acknowledgement; accepting these rules alone is insufficient.

To withdraw, email a clear statement identifying the order and date, with your name and contact details. No special form is required. Example: 'I withdraw from the contract for [service/order], concluded on [date]. Name: [name]. Contact: [email].' Reimbursement follows applicable law, normally within 14 days of the statement, by the original payment method unless another lawful method is agreed without additional cost. A required cash refund cannot be replaced with compulsory coins.

9. Privacy, availability and changes

Only necessary account, verification, hosting, security and transaction information is processed to deliver the services, meet legal duties and protect the network. Public listings and campaign descriptions are intentionally public; do not include private data in them. Discord linking shares the authorized profile and joins the configured community; disconnecting the dashboard link does not itself leave Discord. Technical and security records must not be used to publish private credentials or raw chat histories. The applicable privacy notice explains processing in more detail and does not limit data-subject rights.

Contact support for access, correction, deletion or other applicable data rights. Retention needed for legal records is separate from hosted server retention. Essential cookies support sessions and security; optional tracking requires the applicable information and consent. Third-party hosting, payment, Discord and Minecraft services can process data under their own terms.

Maintenance and failures may affect availability. QuickChunk should communicate material confirmed incidents and restore its own services with reasonable care. No unlimited uptime, protection capacity or blanket liability exclusion is created here. Mandatory liability and consumer protections remain intact.

Material term changes must be communicated with their reason and applicable effective date. They do not retroactively change a paid quote or remove accrued rights. You may stop free use or terminate under the applicable contract and law. Polish law applies subject to mandatory protections, including those of a consumer's country where applicable; no exclusive court clause overrides those protections.

10. Related policies

Hosting Rules explain permitted use and server responsibilities: <https://cdn.quickchunk.com/rules.pdf?v=20261009>.

Community Rules cover the shared community spaces:

<https://cdn.quickchunk.com/community-rules.pdf?v=20261009>. Privacy Policy:

<https://cdn.quickchunk.com/privacy-policy.pdf?v=20261009>. Cookie Policy:

<https://cdn.quickchunk.com/cookie-policy.pdf?v=20261009>. Payment and Refund Policy:

<https://cdn.quickchunk.com/refund-policy.pdf?v=20261009>.

Mandatory law and the confirmed order take precedence over conflicting general wording. Publication of a revised document does not silently change an existing customer's paid order or remove accrued rights.